

JUL [REDACTED]

HSBC BANK USA na

[REDACTED]



June [REDACTED]

Approved [REDACTED]

[REDACTED]

Dear Ms [REDACTED]

Subject: Mortgage Account Number 3 [REDACTED]

Thank you for your recent inquiry on the above mortgage loan. I appreciate the opportunity to respond.

HSBC Mortgage Corporation (USA) reports account status information to Equifax, Experian, Credit Bureau Services (Trans Union) and Innovis Data Solutions. We submitted instructions to the credit agencies listed above to remove the delinquency in reference to the April 20 [REDACTED] payment.

Please allow thirty days for the credit reporting agencies to adjust your credit profile. You may use this letter as confirmation of your updated status.

If you have any questions, please call us toll-free at (800) [REDACTED] or (716) [REDACTED]. Our automated line is available 24 hours a day, 7 days a week. Our Customer Service Representatives are available Monday through Friday, 7 a.m. to 11 p.m. and Saturday 7 a.m. to 6 p.m. Eastern Time.

Your mortgage information is also available online at [us.hsbc.com](http://us.hsbc.com). Please visit our website and select the option to sign-up or log-on to Internet Banking.

Sincerely,

[REDACTED]  
Research Specialist  
Mortgage Research Department

